# SPECIAL SERVICE FOR GROUPS, INC. JOB ANNOUNCEMENT

Title: Housing Specialist Division: APAIT

FLSA: Full-time, Non-Exempt Supervisor: Housing Program Manager

**Pay Range:** \$23-\$29/hour **Date:** 1/24/2024

#### Summary

Under the supervision of the Housing Program Manager, the Housing Specialist will provide housing support services to people living with HIV/AIDS. Housing support services will include assisting with applications for housing-related services, providing referrals and resources, coordinating referrals, maintaining case notes, and conducting follow-up; performing related administrative tasks; and managing local accordable housing resources information. This is a full-time position requiring flexible hours including evenings and some weekends. This position will primarily operate in the service planning area (SPA) 6 - South Los Angeles area.

#### **Essential Functions**

- 1. Assist clients with applications for housing related services, short-term housing assistance, and permanent housing placement.
- 2. Provide information and referrals regarding services available to people living with HIV/AIDS.
- 3. Determine eligibility, calculate income allowances, assets, and rent and perform data entry and/or continued eligibility assessment.
- 4. Develop relationships with other community providers to facilitate an effective referral system.
- 5. Remain familiar with current U.S. Department of Housing and Urban Development federal regulations as related to Section 8 housing.
- 6. Work with client case managers and other care providers to ensure appropriate care coordination.
- 7. Facilitate and mediate communication between client and landlord.
- 8. Other projects as assigned to meet program and agency mission, goals, and objectives.
- 9. Attend regular staff meetings and provide updates on programmatic activities.
- 10. Ability to work overtime and perform duties during weekends, holiday, and evenings when required.
- 11. Regular attendance is required.
- 12. Maintain and uphold Agency mission statement, values, policies, procedures, and principles.
- 13. Other activities as required to conduct program and agency objectives as needed.

## Minimum Qualifications - Knowledge, Skills and Abilities Required

- 1. BA/BS in social work, human services, or equivalent; or three years of work experience in direct service as a Case Manager with HIV/AIDS clients, homeless clients, or clients with other chronic illnesses.
- 2. Knowledge and demonstrated experience in working with people living with HIV/AIDS, as well as impoverished and underserved communities and groups.
- 3. Experience working with diverse ethnic and marginalized communities is a must, including, but not limited to the following populations: people of color; gay, lesbian, bisexual, transgender, gender non-conforming, and questioning individuals; clients with limited English proficiency; undocumented immigrants; substance users; and homeless persons, of varying ages.
- 4. Strong interpersonal skills and ability to relate to a variety of cultures, languages, and educational backgrounds.
- 5. Preference for someone fluent in the Spanish language (read, speak, write).
- 6. Demonstrated experience and knowledge of Microsoft Office programs (Word, Excel, Outlook, and PowerPoint).
- 7. Have a valid CA Driver's license, car insurance and reliable transportation for assignments are necessary.
- 8. Verification of employment eligibility.
- 9. Passing of background check.
- 10. Updated tuberculosis test (annual requirement) read, reviewed, and dated by a clinician.
- 11. Maintain and uphold Agency mission statement, values, policies, procedures, and principles.

## **Supervisory Responsibilities**

1. This position does not have formal supervisory responsibilities.

#### **Environmental Conditions (Working Conditions)**

1. Ergonomically safe office environment with desktop computer, desk, chair, natural light from windows.

# **Physical Requirements**

1. In the course of performing this job, this position typically spends time sitting, standing, walking, carrying (max. 20 lbs), lifting (max. 20 lbs), listening, and speaking.

# **Mental Requirements**

1. This position requires someone that can accommodate any/all of the following: constant distractions, interruptions; uncontrollable changes in priorities/work schedules; availability for on call/duty after regular working hours; and exposure to inappropriate behavior and language of others.

# **Application Process:**

Please submit cover letter and resume by e-mail to: Jeremy, jeremyv@apaitonline.org NO PHONE CALLS PLEASE.

Special Service for Groups, Inc. (SSG) is an Equal Opportunity/Affirmative Action Employer SSG will consider for employment qualified applicants with criminal histories in a manner consistent with the requirements set by law.